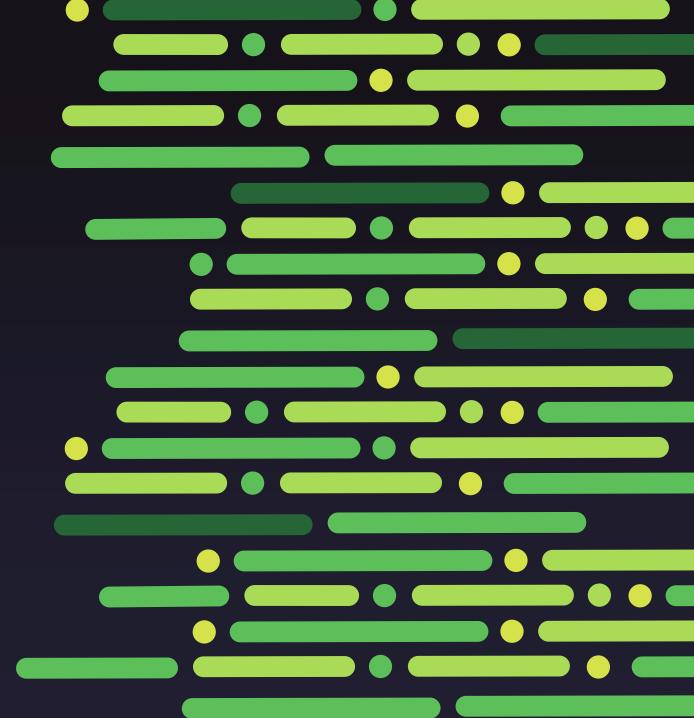


### Public Opinion: Impressions of Kingston

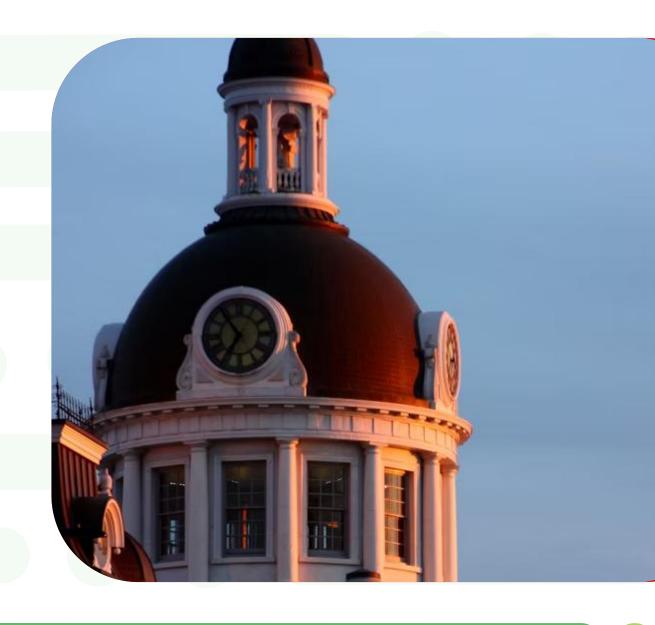
Kingston Accommodation
Partners – KAP

July 2025



### Methodology

- Sample size: 300 adult Kingston residents.
- Margin of error: +/- 5.66, 19 times out of 20.
- Survey field dates: July 15 to 22, 2025.
- The data was weighted by age, gender, education and region.
- Totals may not add up to 100 due to rounding.
- Throughout the report % indicates a significantly higher proportion than the % in the same segment.



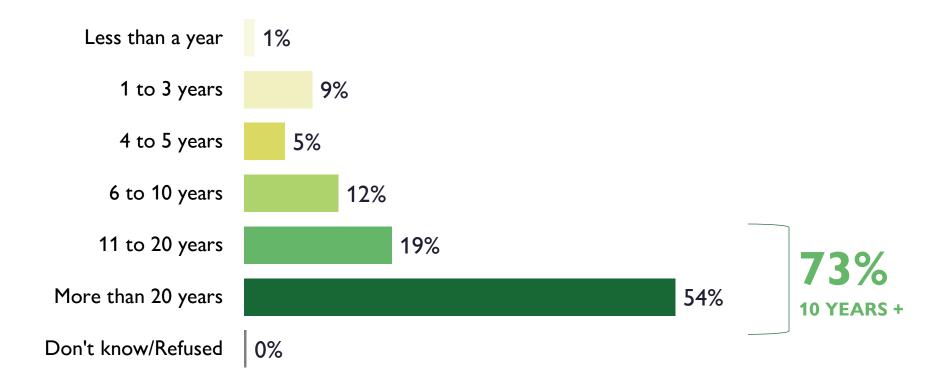


# Quality of Life in Kingston





#### **HOW LONG HAVE YOU LIVED IN KINGSTON?**





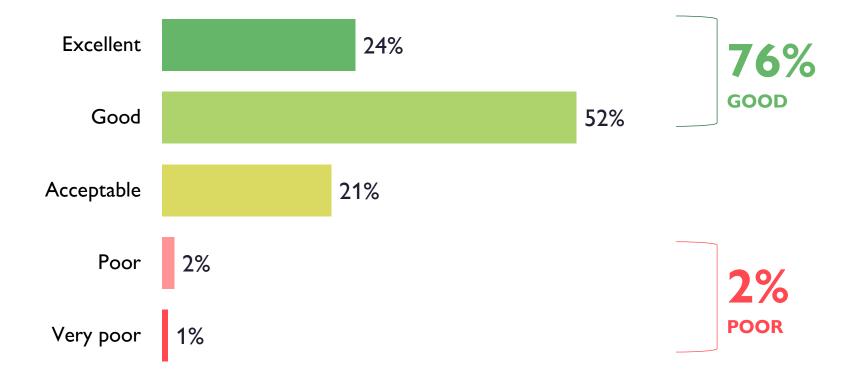
#### TIME IN KINGSTON

	AL		A	GE		GEN	IDER		REG	ION	
	TOTAL	18 to 29	30 to 44	45 to 59	60 and over	Female	Male	Kingston - East/North	Kingston - West	Kingston - Central	Do Not Know/Not Sure
Less than a year	1%	3%	1%	0%	0%	2%	0%	0%	1%	1%	3%
1 to 3 years	9%	20%	5%	2%	2%	8%	9%	0%	0%	7%	22%
4 to 5 years	5%	9%	5%	3%	2%	5%	4%	2%	4%	3%	10%
6 to 10 years	12%	17%	17%	3%	9%	3%	22%	4%	19%	13%	9%
11 to 20 years	19%	16%	22%	34%	5%	16%	20%	47%	13%	19%	9%
More than 20 years	54%	34%	50%	57%	82%	65%	44%	47%	64%	57%	47%
Don't know	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	1%





### 76% of residents report having a positive quality of life, compared to only 2% who report a poor quality of life in Kingston





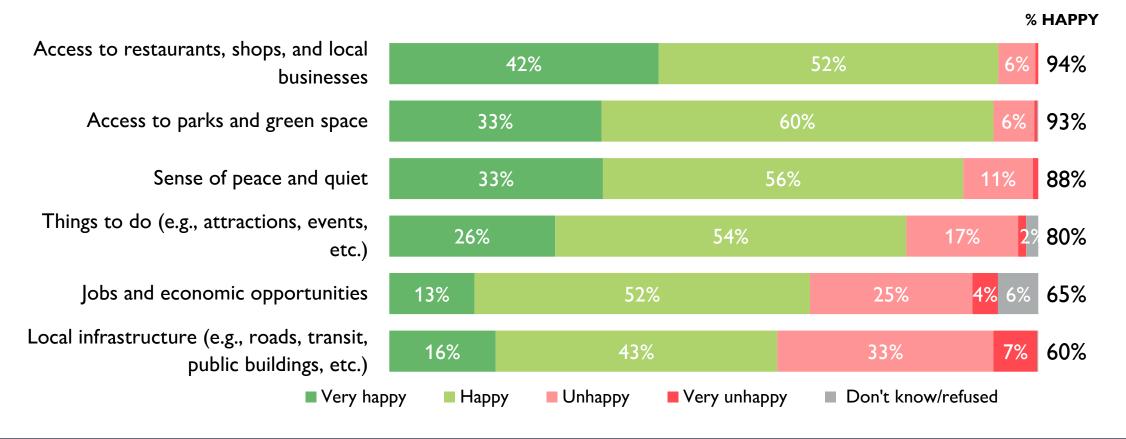
#### **QUALTY OF LIFE IN KINGSTON**

	٩٢		A	GE		GEN	IDER	TIME L	IVING IN KING	STON
	TOTAL	18 to 29	30 to 44	45 to 59	60 and over	Female	Male	Less than 6 years	6 to 10 years	More than 10 years
NET: Positive	76%	77%	74%	81%	75%	73%	81%	64%	74%	79%
Excellent	24%	22%	32%	23%	23%	25%	25%	24%	31%	23%
Good	52%	55%	42%	58%	52%	48%	56%	40%	42%	56%
Acceptable	21%	21%	24%	19%	21%	24%	18%	34%	25%	18%
Poor	2%	1%	0%	0%	5%	3%	0%	2%	1%	1%
Very poor	1%	1%	1%	0%	0%	1%	0%	0%	0%	1%
NET: Negative	2%	2%	1%	0%	5%	3%	0%	2%	1%	2%
Don't know/Refused	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%





## Residents are highly satisfied with local amenities and the peaceful atmosphere in Kingston, but there is less satisfaction with infrastructure and economic opportunity, highlighting areas for improvement.



[BASE] n=300; Values less than 2% not shown.





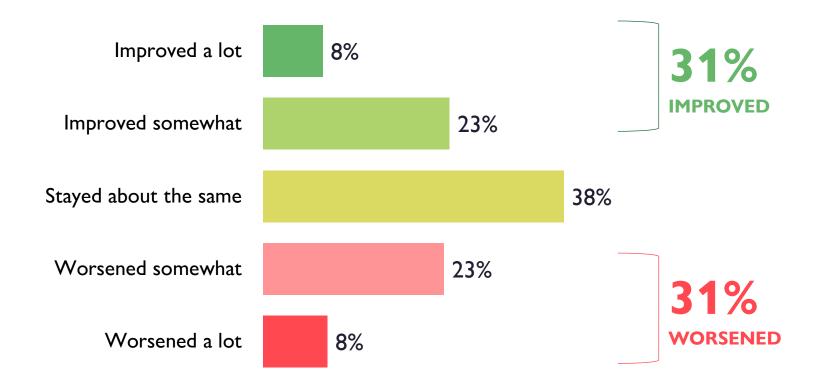
#### SATISFACTION WITH KEY ASPECTS OF THE CITY

% HAPPY + VERY			A	GE		GEN	DER		REG	ION		TIME LIVI	NG IN K	INGSTON		INCOME	
НАРРҮ	TOTAL	18 to 29	30 to 44	45 to 59	60 and over	Female	Male	Kingston - East/North	Kingston - West	Kingston - Central	Do Not Know/Not Sure	Less than 6 years	6 to 10 years	More than 10 years	Less than \$50,000		
Access to restaurants, shops, and local businesses	94%	94%	95%	92%	94%	93%	96%	92%	96%	93%	94%	95%	95%	93%	90%	93%	98%
Access to parks and green space	93%	90%	90%	99%	94%	95%	92%	93%	97%	88%	95%	98%	96%	92%	92%	91%	96%
Sense of peace and quiet	88%	85%	88%	91%	91%	92%	87%	94%	97%	85%	82%	74%	87%	91%	81%	93%	87%
Things to do (e.g., attractions, events, etc.)	80%	86%	71%	78%	80%	79%	80%	61%	87%	79%	83%	81%	77%	80%	85%	73%	84%
Jobs and economic opportunities	65%	71%	63%	67%	56%	69%	61%	67%	64%	72%	57%	65%	41%	69%	55%	64%	74%
Local infrastructure (e.g., roads, transit, public buildings, etc.)	60%	70%	68%	46%	53%	59%	62%	31%	59%	71%	62%	60%	68%	59%	63%	63%	59%





### Residents are divided on the quality of life over the past three years, with 31% saying it has improved, 38% reporting it has stayed the same, and 31% feeling it has worsened.





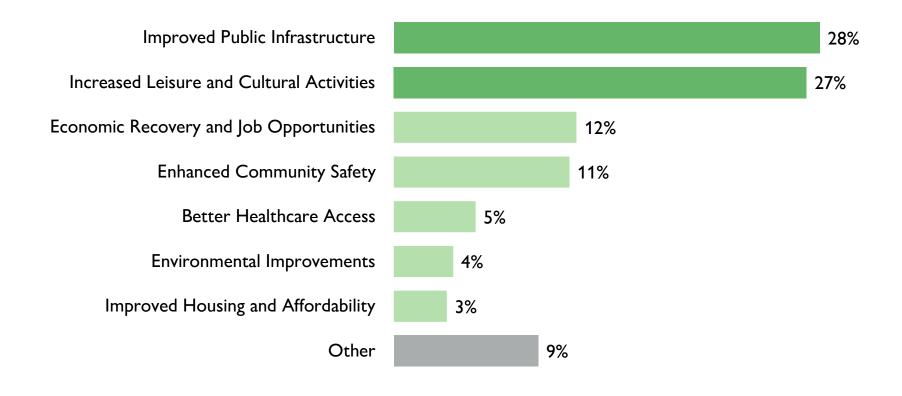
#### PERCEIVED CHANGED IN QUALITY OF LIFE IN THE LAST 3 YEARS

	7		A	GE		GEN	DER		REG	ION			E LIVINO INGSTO			INCOME	
	TOTAL	18 to 29	30 to 44	45 to 59	60 and over	Female	Male	Kingston - East/North	Kingston - West	Kingston - Central	Do Not Know/Not Sure	Less than 6 years	6 to 10 years	More than 10 years		\$50,001 to \$100,000	
NET: Improved	31%	48%	28%	18%	23%	33%	30%	20%	34%	42%	22%	29%	29%	32%	15%	45%	27%
Improved a lot	8%	7%	10%	9%	4%	6%	10%	0%	12%	11%	4%	8%	3%	8%	3%	10%	9%
Improved somewhat	23%	41%	18%	8%	19%	27%	20%	20%	22%	31%	18%	22%	27%	23%	12%	36%	18%
Stayed about the same	38%	27%	40%	42%	46%	32%	43%	46%	37%	33%	39%	37%	45%	37%	46%	26%	48%
Worsened somewhat	23%	18%	25%	33%	18%	24%	21%	32%	18%	22%	23%	25%	19%	23%	21%	21%	22%
Worsened a lot	8%	7%	7%	8%	11%	11%	5%	2%	11%	2%	15%	8%	7%	8%	17%	7%	3%
NET: Worsened	31%	25%	32%	41%	29%	34%	27%	34%	29%	25%	38%	33%	26%	31%	38%	29%	25%





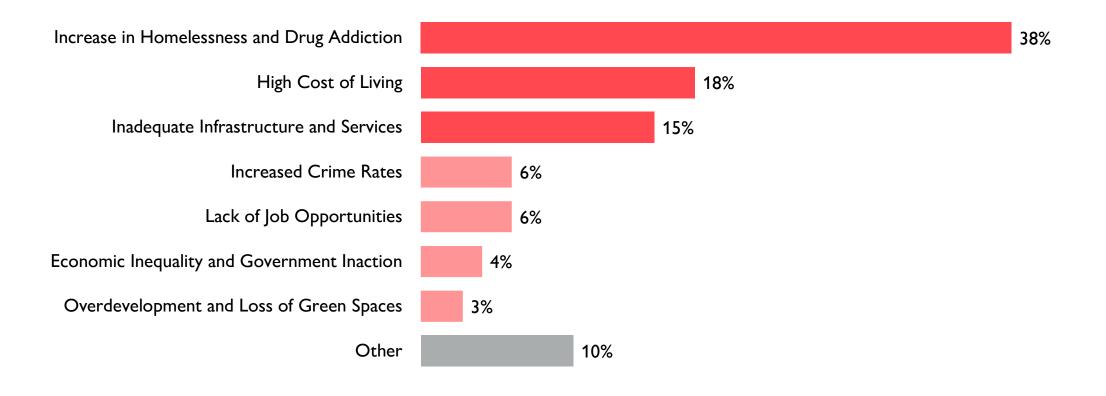
The most common reasoning behind the sentiment that the quality of life has <u>improved</u> include improvements made to public infrastructure (28%) and the increased availability of leisure and cultural activities (27%).



[Those who feel the quality of life in Kingston has improved] n=80



The most common reasoning behind the sentiment that the quality of life has <u>worsened</u> include the increase in homelessness and substance abuse (38%), the high cost of living (18%), and inadequate infrastructure/services (18%).



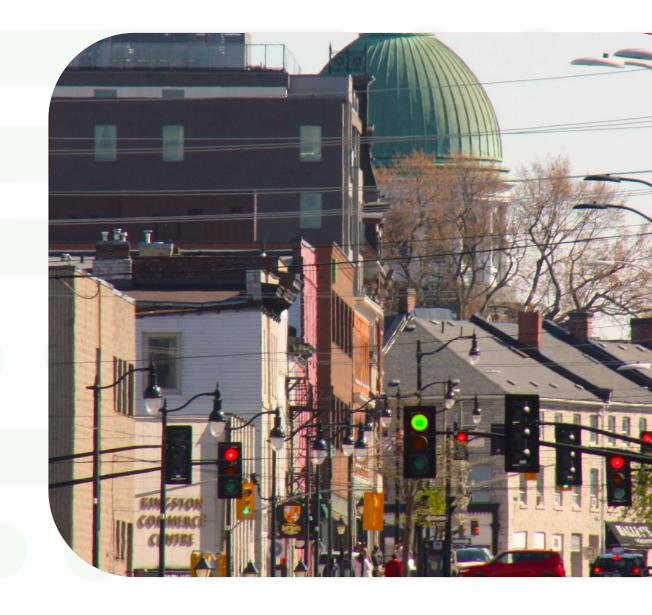
[Those who feel the quality of life in Kingston has worsened] n=92



Tourism in Kingston: Resident Perception and Impact

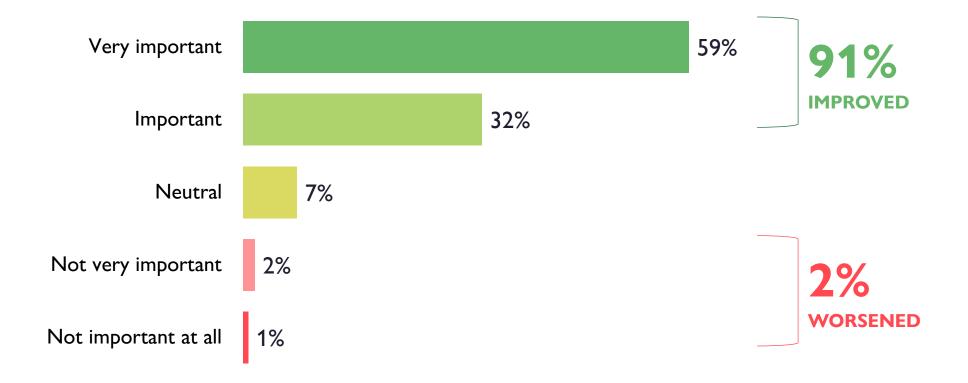


### **General Perceptions**





### 91% of residents acknowledge the importance of tourism to Kingston's local economy, with just 2% believing it is not important.





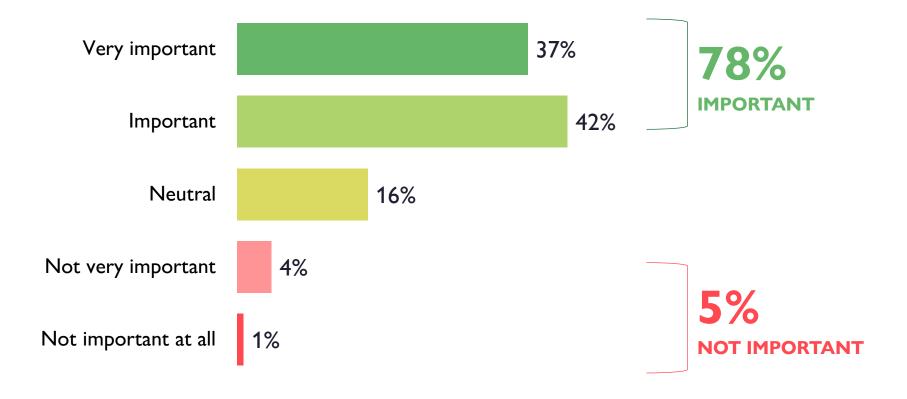
#### **IMPORTANCE OF TOURISM TO KINGSTON'S LOCAL ECONOMY**

	٦		A	GE		GEN	DER		REG	GION		TIME LIVI	ING IN KI	INGSTON		INCOME	
	TOTAL	18 to 29	30 to 44	45 to 59	60 and over	Female	Male	Kingston - East/North	Kingston - West	Kingston - Central	Do Not Know/Not Sure	Less than 6 years	6 to 10 years	More than 10 years	Less than \$50,000	\$50,001 to \$100,000	Over \$100,001
NET: Important	91%	87%	92%	92%	92%	94%	88%	98%	87%	93%	88%	84%	85%	93%	87%	94%	88%
Very important	59%	46%	54%	79%	62%	65%	54%	81%	58%	52%	57%	50%	50%	63%	45%	64%	59%
Important	32%	41%	38%	14%	30%	29%	34%	17%	29%	41%	32%	34%	35%	30%	41%	30%	29%
Neutral	7%	9%	5%	8%	7%	5%	9%	2%	13%	6%	6%	13%	15%	5%	6%	5%	12%
Not very important	2%	4%	1%	0%	0%	1%	2%	0%	0%	1%	4%	3%	0%	1%	7%	0%	0%
Not important at all	1%	0%	2%	0%	1%	0%	1%	0%	1%	0%	2%	0%	0%	1%	1%	1%	0%
Net: Not important	2%	4%	3%	0%	1%	1%	3%	0%	1%	1%	5%	3%	0%	2%	8%	1%	0%





### 78% of residents believe that tourism is important to Kingston's culture, compared to just 5% who do not view it as being important.





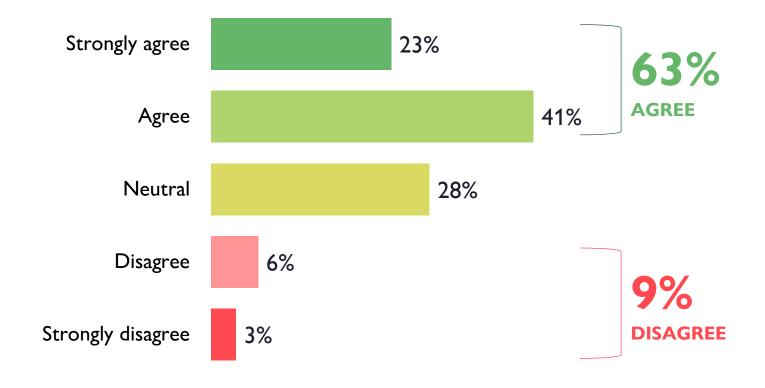
#### **IMPORTANCE OF TOURISM TO KINGSTON'S CULTURE**

	4 _		A	GE		GEN	DER		REG	ion			E LIVINO INGSTO			INCOME	
	TOTAL	18 to 29	30 to 44	45 to 59	60 and over	Female	Male	Kingston - East/North	Kingston - West	Kingston - Central	Do Not Know/Not Sure	Less than 6 years	6 to 10 years	More than 10 years		\$50,001 to \$100,000	
NET: Important	78%	84%	73%	79%	74%	83%	72%	91%	72%	83%	73%	78%	63%	81%	67%	87%	75%
Very important	37%	39%	30%	45%	31%	41%	33%	47%	38%	32%	36%	40%	36%	36%	25%	42%	37%
Important	42%	45%	43%	34%	43%	43%	40%	45%	34%	51%	37%	38%	28%	45%	42%	44%	39%
Neutral	16%	10%	20%	19%	20%	12%	21%	5%	25%	14%	18%	15%	22%	15%	24%	9%	19%
Not very important	4%	5%	6%	1%	4%	4%	5%	4%	3%	4%	6%	7%	11%	3%	6%	4%	5%
Not important at all	1%	1%	0%	0%	1%	0%	1%	0%	1%	0%	2%	0%	4%	0%	3%	0%	0%
Net: Not important	5%	7%	6%	1%	6%	4%	6%	4%	4%	4%	8%	7%	15%	3%	9%	4%	5%





### Almost two-thirds of Kingston residents (63%) believe that tourism enhances infrastructure and amenities, improving the quality of life for locals.





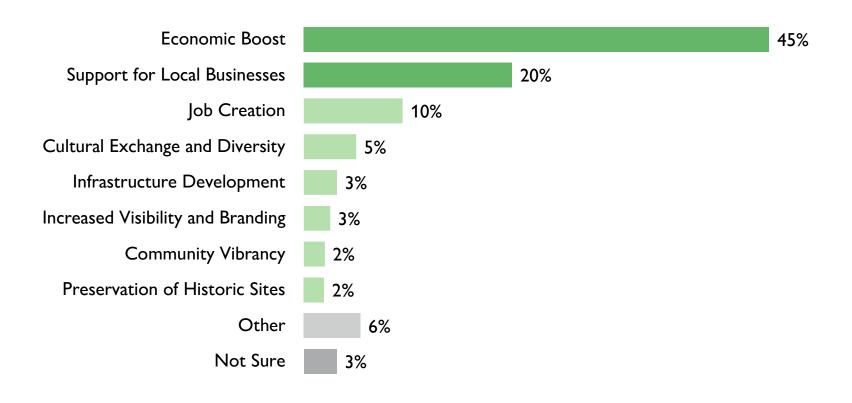
#### TOURISM PROVIDES INFRASTRUCTURE AND AMENITIES THAT IMPROVE QUALITY OF LIFE FOR RESIDENTS

	٦٢		A	GE		GEN	DER		REG	ilON			IE LIVINO INGSTO			INCOME	
	TOTAL	18 to 29	30 to 44	45 to 59	60 and over	Female	Male	Kingston - East/North	Kingston - West	Kingston - Central	Do Not Know/Not Sure	Less than 6 years	6 to 10 years	More than 10 years		\$50,001 to \$100,000	
NET: Agree	63%	61%	71%	64%	59%	69%	59%	71%	65%	67%	54%	57%	54%	66%	56%	67%	63%
Strongly agree	23%	22%	29%	26%	16%	20%	26%	15%	36%	24%	14%	23%	29%	22%	12%	29%	22%
Agree	41%	39%	42%	38%	43%	49%	32%	56%	29%	44%	40%	35%	25%	45%	44%	38%	41%
Neutral	28%	29%	22%	23%	35%	26%	29%	25%	23%	26%	34%	25%	36%	27%	30%	31%	21%
Disagree	6%	3%	5%	13%	5%	4%	6%	2%	11%	5%	5%	2%	9%	6%	10%	1%	9%
Strongly disagree	3%	8%	3%	0%	1%	1%	6%	2%	2%	1%	7%	15%	0%	1%	3%	1%	7%
Net: Disagree	9%	10%	8%	13%	5%	5%	12%	4%	12%	6%	12%	18%	9%	7%	13%	2%	16%





### The biggest benefits of tourism are seen as the economic boost it provides (45%) and its support for local business growth and job creation (20%).



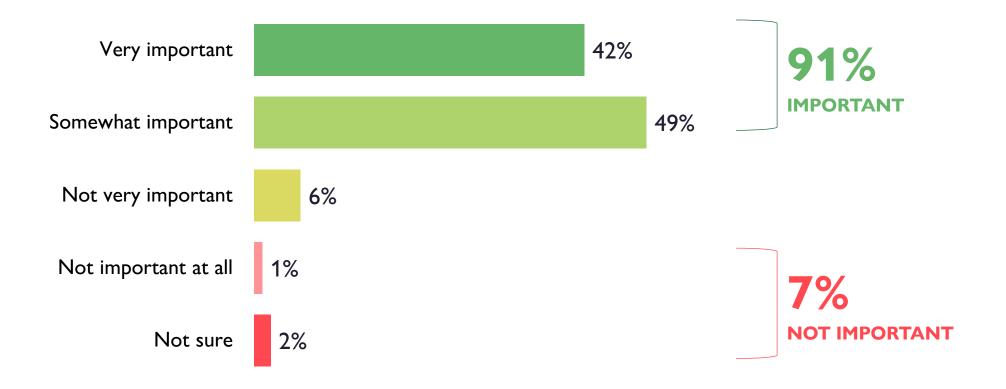


# **Economic Impact of Tourism**





### 91% of Kingston residents acknowledge the importance of tourism-related spending in helping fund municipal services in the region.







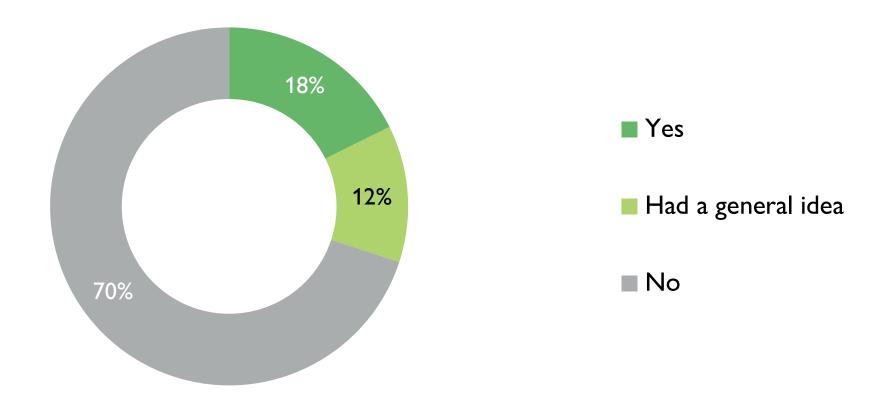
#### IMPORTANCE OF TOURISM-RELATED SPENDING IN HELPING FUND MUNICIPAL **SERVICES IN KINGSTON**

	٩٢		A	GE		GEN	DER		REG	ION			IE LIVINO INGSTO			INCOME	
	TOTAL	18 to 29	30 to 44	45 to 59	60 and over	Female	Male	Kingston - East/North	Kingston - West	Kingston - Central	Do Not Know/Not Sure	Less than 6 years	6 to 10 years	More than 10 years			
NET: Important	91%	91%	86%	96%	91%	94%	88%	85%	96%	98%	82%	86%	84%	94%	87%	95%	90%
Very important	42%	33%	41%	51%	45%	41%	43%	46%	50%	41%	34%	47%	43%	40%	36%	50%	38%
Somewhat important	49%	58%	45%	45%	45%	53%	45%	39%	46%	57%	48%	38%	41%	53%	50%	45%	52%
Not very important	6%	6%	10%	1%	6%	3%	9%	15%	3%	1%	9%	8%	9%	5%	7%	2%	9%
Not important at all	1%	1%	0%	2%	1%	1%	1%	0%	1%	0%	3%	2%	3%	0%	2%	1%	0%
NET: Not important	7%	7%	10%	3%	7%	4%	10%	15%	4%	1%	12%	10%	11%	5%	9%	3%	9%
Not sure	2%	1%	4%	1%	2%	2%	2%	0%	0%	1%	6%	4%	5%	1%	4%	2%	1%





### A large majority of residents (70%) are unaware of tourism's economic impact in Kingston, including the \$775 million it generated in 2024.





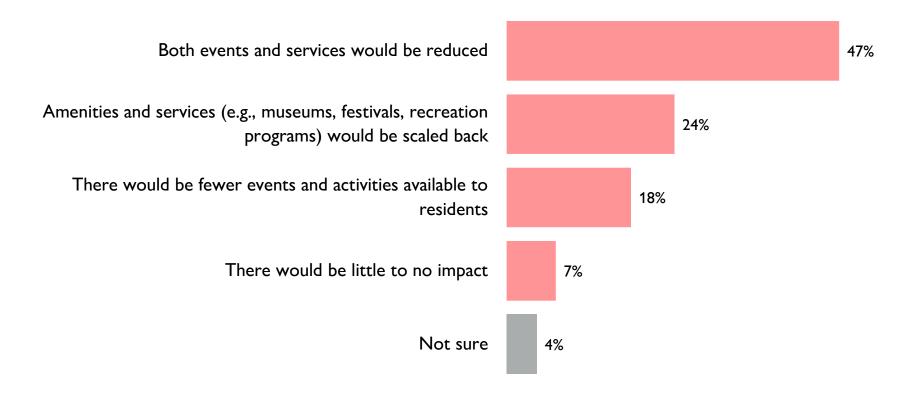
#### **AWARENESS OF THE ECONOMIC IMPACT OF TOURISM IN KINGSTON IN 2024**

	TAL		A	GE		GEN	DER		REG	ION			E LIVINO INGSTO			INCOME	
	тот/	18 to 29	30 to 44	45 to 59	60 and over	Female	Male	Kingston - East/North	Kingston - West	Kingston - Central	Do Not Know/Not Sure	Less than 6 years	6 to 10 years			\$50,001 to \$100,000	
Yes	18%	18%	21%	23%	9%	10%	26%	4%	35%	21%	6%	2%	26%	20%	9%	21%	21%
Had a general idea	12%	5%	12%	15%	20%	16%	8%	29%	15%	9%	6%	10%	11%	13%	10%	13%	11%
No	70%	77%	66%	62%	71%	73%	66%	67%	51%	69%	88%	88%	62%	67%	82%	66%	68%





If tourism declined, most residents expect fewer events and services (47%) and reduced amenities (24%), with 18% anticipating fewer activities. Only 7% see minimal impact, highlighting tourism's importance to the city.





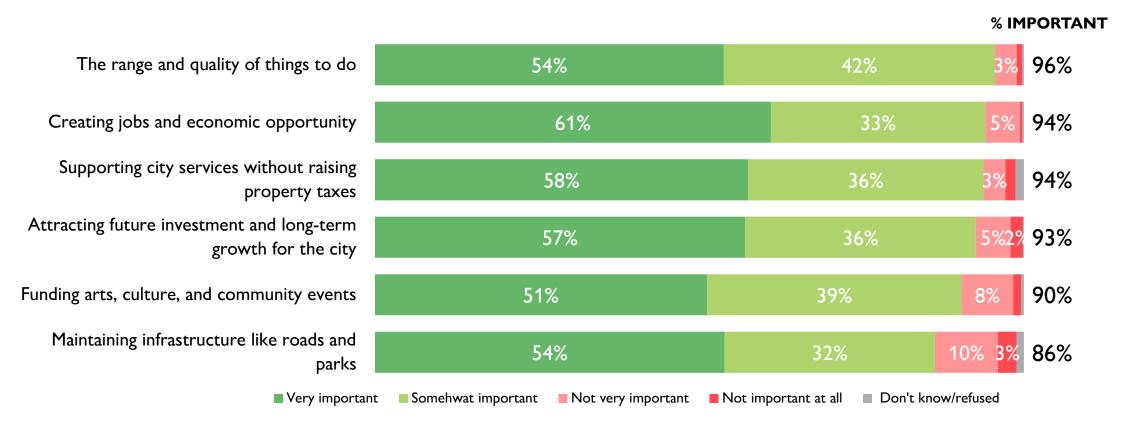
### IMPACT ON COMMUNITY EVENTS, LOCAL AMENITIES AND CITY PROGRAMMING IF TOURISM WERE TO DECLINE IN KINGSTON

	7		A	GE		GEN	DER		REG	ION			IE LIVINO INGSTO			INCOME	
	TOTAL	18 to 29	30 to 44	45 to 59	60 and over	Female	Male	Kingston - East/North	Kingston - West	Kingston - Central	Do Not Know/Not Sure	Less than 6 years	6 to 10 years	More than 10 years			
Both events and services would be reduced	47%	39%	49%	56%	48%	46%	48%	50%	50%	36%	55%	58%	32%	48%	56%	49%	39%
Amenities and services would be scaled back	24%	22%	24%	28%	23%	23%	25%	38%	21%	31%	12%	2%	20%	29%	13%	22%	34%
There would be fewer events and activities available to residents	18%	24%	18%	15%	12%	22%	14%	10%	23%	24%	10%	11%	31%	17%	13%	23%	15%
There would be little to no impact	7%	9%	5%	1%	11%	3%	10%	0%	4%	4%	16%	19%	4%	5%	10%	2%	11%
Not sure	4%	6%	4%	0%	7%	5%	4%	2%	3%	4%	7%	9%	13%	2%	8%	4%	2%





# Kingston residents see tourism revenue as vital for enriching the city's attractions, creating jobs, supporting essential services, driving growth, funding cultural initiatives, and maintaining infrastructure.



[BASE] n=300; Values less than 2% not shown.



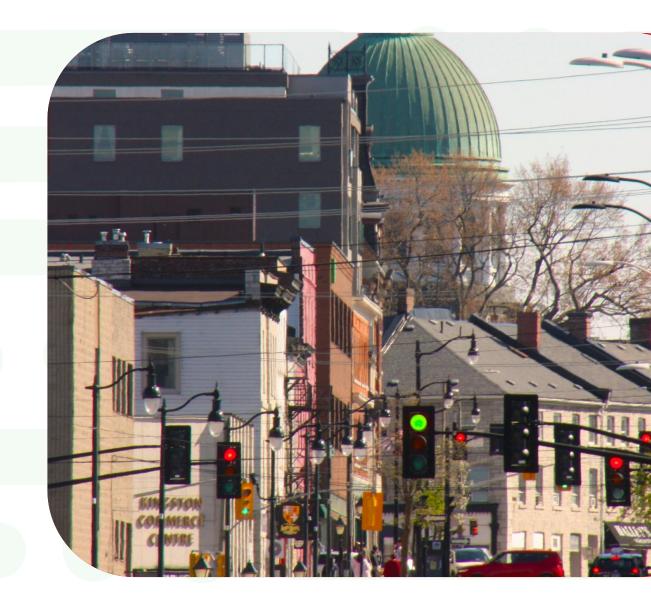


#### **IMPORTANCE OF TOURISM REVENUE**

% IMPORTANT	۲		AC	GE		GEN	DER		REG	ION			IE LIVINO (INGSTO			INCOME	
	TOTAL	18 to 29	30 to 44	45 to 59	60 and over	Female	Male	Kingston - East/North	Kingston - West	Kingston - Central	Do Not Know/Not Sure	Less than 6 years	6 to 10 years	More than 10 years		\$50,001 to \$100,000	
The range and quality of things to do	96%	96%	93%	99%	94%	97%	94%	96%	96%	95%	95%	95%	98%	95%	95%	95%	96%
Creating jobs and economic opportunity	94%	93%	86%	99%	98%	97%	91%	90%	94%	93%	97%	100%	90%	94%	93%	99%	88%
Supporting city services without raising property taxes	94%	94%	88%	97%	95%	95%	95%	98%	95%	91%	93%	96%	92%	94%	84%	97%	97%
Attracting future investment and long-term growth for the city	93%	87%	93%	96%	96%	95%	91%	98%	96%	86%	94%	99%	87%	92%	92%	92%	93%
Funding arts, culture, and community events	90%	87%	85%	99%	92%	98%	83%	88%	85%	95%	92%	94%	74%	92%	92%	90%	88%
Maintaining infrastructure like roads and parks	86%	81%	87%	86%	93%	89%	85%	97%	82%	81%	90%	86%	97%	85%	90%	93%	74%

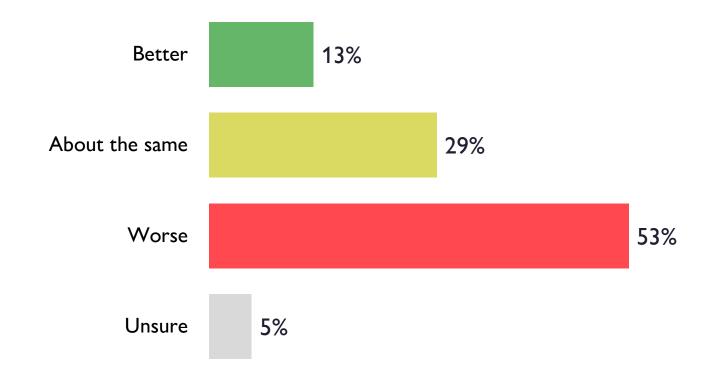


# Looking Ahead: Tourism and Quality of Life





### 53% of residents believe that, if Kingston was not a popular tourism destination, the quality of life would be worse, while only 13% believe quality of life would improve

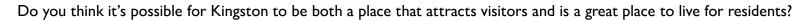




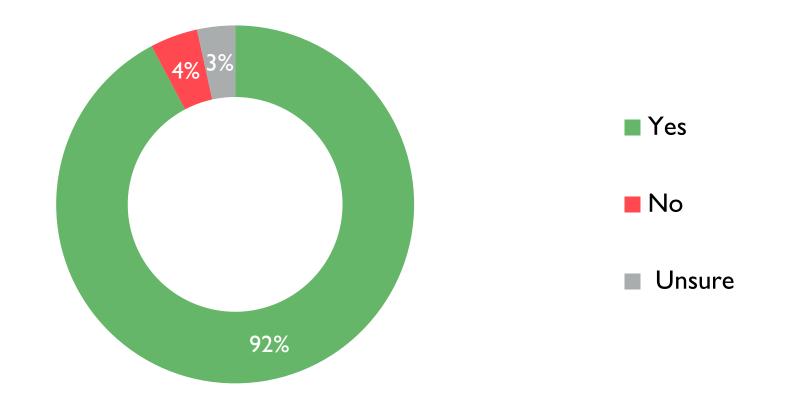
#### IMPACT ON QUALITY OF LIFE IF KINGSTON WASN'T A POPULAR TOURISM **DESTINATION**

	7		A	GE		GEN	DER		REG	ION			IE LIVINO INGSTO	-		INCOME	
	TOTAL	18 to 29	30 to 44	45 to 59	60 and over	Female	Male	Kingston - East/North	Kingston - West	Kingston - Central	Do Not Know/Not Sure	Less than 6 years	6 to 10 years			\$50,001 to \$100,000	
Better	13%	23%	9%	9%	7%	12%	14%	2%	19%	14%	13%	5%	23%	13%	8%	15%	16%
About the same	29%	34%	41%	17%	23%	27%	31%	26%	21%	36%	28%	32%	27%	28%	30%	28%	26%
Worse	53%	42%	46%	66%	60%	52%	54%	60%	54%	46%	56%	61%	50%	52%	53%	51%	57%
Unsure	5%	1%	4%	8%	10%	9%	2%	12%	6%	4%	3%	3%	0%	7%	9%	6%	1%





### 92% of residents believe Kingston can be both a popular destination for visitors and a great place to live, while only 4% disagree.





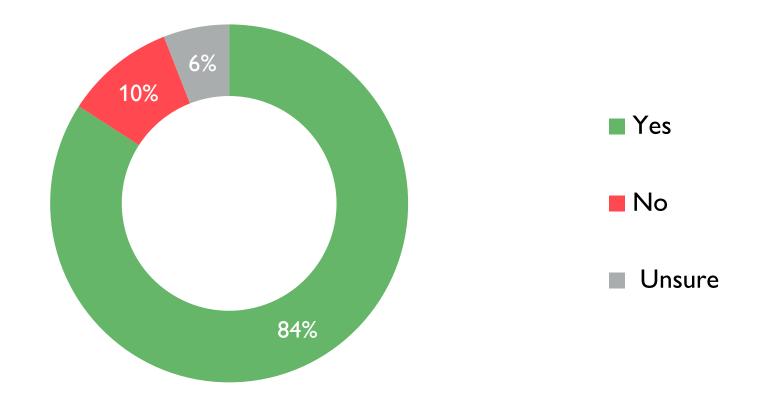
#### ABILITY FOR KINGSTON TO BE A PLACE THAT ATTRACTS VISITORS AND IS A **GREAT PLACE TO LIVE**

	AGE			GEN	DER	REGION				TIME LIVING IN KINGSTON			INCOME				
	TOTAL	18 to 29	30 to 44	45 to 59	60 and over	Female	Male	Kingston - East/North	Kingston - West	Kingston - Central	Do Not Know/Not Sure	Less than 6 years	6 to 10 years	More than 10 years			Over \$100,001
Yes	92%	95%	93%	90%	90%	89%	95%	93%	88%	93%	95%	88%	93%	93%	79%	93%	100%
No	4%	3%	5%	9%	1%	7%	2%	2%	6%	5%	4%	7%	3%	4%	11%	4%	0%
Unsure	3%	1%	2%	1%	9%	4%	3%	5%	6%	2%	1%	6%	4%	3%	10%	3%	0%





### 84% of residents would support more investment in tourism if it led to more visitors and more funding for city services, while only 10% would stand in opposition.





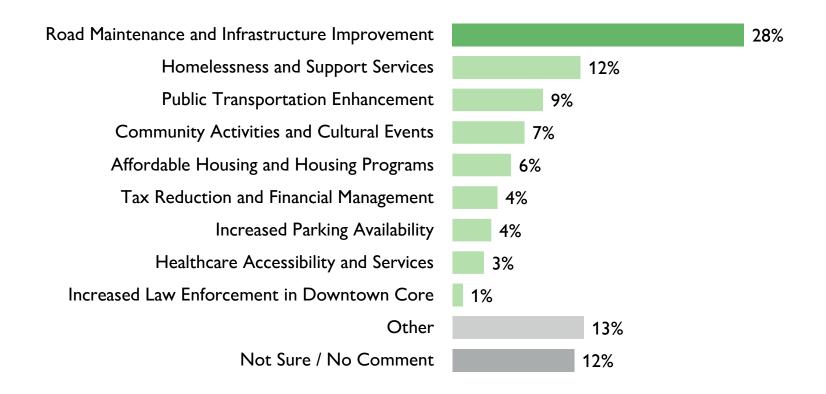
#### SUPPORT FOR MORE INVESTMENT IN TUORISM IF IT LEF TO MORE VISITORS AND **FUNDING FOR CITY SERVICES**

	۲	AG			GE		DER	REGION				TIME LIVING IN KINGSTON			INCOME		
	TOTAL	18 to 29	30 to 44	45 to 59	60 and over	Female	Male	Kingston - East/North	Kingston - West	Kingston - Central	Do Not Know/Not Sure	Less than 6 years	6 to 10 years	More than 10 years		\$50,001 to \$100,000	
Yes	84%	85%	77%	97%	77%	81%	87%	90%	83%	81%	86%	79%	86%	85%	76%	85%	90%
No	10%	11%	15%	2%	12%	10%	10%	10%	6%	12%	11%	7%	11%	10%	14%	9%	9%
Unsure	6%	4%	8%	1%	11%	8%	4%	0%	11%	8%	3%	14%	3%	5%	10%	6%	1%





## To enhance the resident experience, Kingston residents prioritize improving infrastructure and roads, followed by addressing homelessness and enhancing public transit.

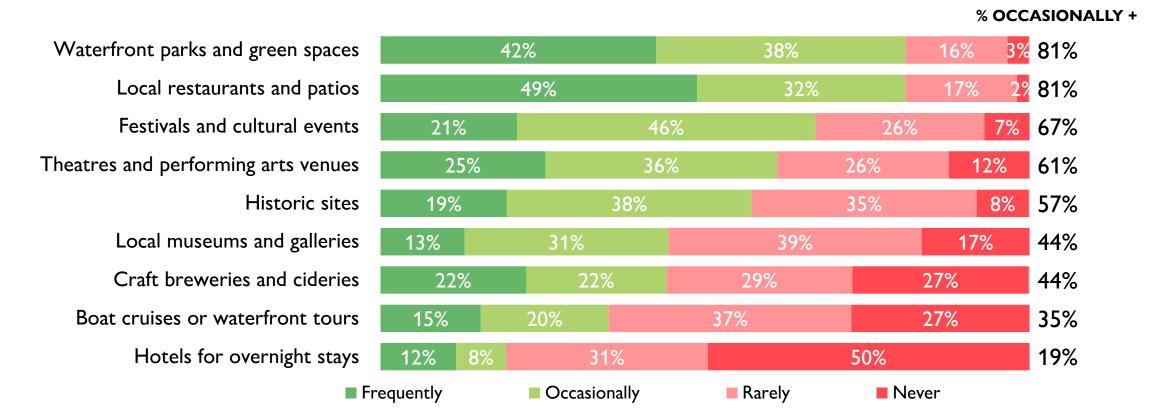


### **Tourism Activities**





# Kingston residents enjoy the city's waterfront parks, green spaces, restaurants, patios, festivals, cultural events, and historic sites, showcasing a strong connection to its vibrant cultural and recreational offerings.







### Interest in local amenities such as restaurants and patios is significantly higher among those 45-59, as well as those making over \$100k per year.

% OCCASIONALLY +	٦ ـ ـ	AGE			GEN	IDER	REGION				TIME LIVING IN KINGSTON			INCOME			
	TOTAL	18 to 29	30 to 44	45 to 59	60 and over	Male	Female	Kingston - East/North	Kingston - West	Kingston - Central	Do Not Know/Not Sure	Less than 6 years	6 to 10 years	More than 10 years	Less than \$50,000	\$50,001 to \$100,000	
Waterfront parks and green spaces	81%	81%	89%	93%	63%	79%	83%	88%	86%	84%	70%	76%	84%	81%	70%	83%	85%
Local restaurants and patios	81%	73%	84%	94%	77%	81%	81%	95%	76%	74%	85%	85%	62%	83%	74%	75%	93%
Festivals and cultural events	67%	65%	80%	70%	56%	71%	62%	66%	70%	77%	55%	54%	62%	70%	58%	71%	69%
Theatres and performing arts venues	61%	56%	67%	64%	59%	62%	61%	75%	72%	65%	41%	40%	63%	65%	50%	64%	66%
Historic sites	57%	54%	69%	55%	53%	54%	60%	73%	58%	57%	49%	51%	67%	57%	46%	61%	63%
Local museums and galleries	44%	49%	51%	35%	42%	45%	44%	36%	52%	57%	28%	35%	53%	45%	41%	53%	39%
Craft breweries and cideries	44%	59%	53%	42%	19%	41%	47%	54%	36%	50%	40%	46%	50%	43%	21%	47%	56%
Boat cruises or waterfront tours	35%	34%	35%	41%	32%	41%	30%	39%	36%	35%	33%	40%	41%	33%	25%	40%	35%
Hotels for overnight stays	19%	36%	17%	11%	7%	17%	23%	4%	26%	33%	7%	11%	25%	20%	7%	28%	19%



### Respondent Profile



#### **RESPONDENT PROFILE**

#### **UNWEIGHTED DATA**

Gender	%
Male	54%
Female	45%
Non-Binary	1%
Age Group	
18 to 34	20%
35 to 49	23%
50 to 64	19%
65 and over	39%
Ward	
Countryside District	2%
Loyalist-Cataraqui District	9%
Collins-Bayridge District	8%
Lakeside District	8%
Portsmouth District	8%
Trillium District	3%
Kingscourt-Rideau District	9%
Meadowbrook-Strathcona District	4%
Williamsville District	3%
Sydenham District	3%
King's Town District	2%
Pittsburgh District	7%
Do Not Know	33%

Length Living in Kingston	%
Less than a year	1%
1 to 3 years	7%
4 to 5 years	6%
6 to 10 years	12%
11 to 20 years	14%
More than 20 years	60%
Don't know	0%
Education	
High school or less	19%
College	33%
University	30%
Post-Graduate Work or Higher	18%
Rather not say	0%
Income	
Less than \$35,000	12%
\$35,000 to \$50,000	15%
\$50,001 to \$75,000	17%
\$75,001 to \$100,000	22%
\$100,001 to \$150,000	13%
Over \$150,000	14%
Rather not say	7%



# Good decisions require good data.

Good data drives success.

CONTACT:

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